BY APPOINTMENT TO THE ROYAL DANISH COURT
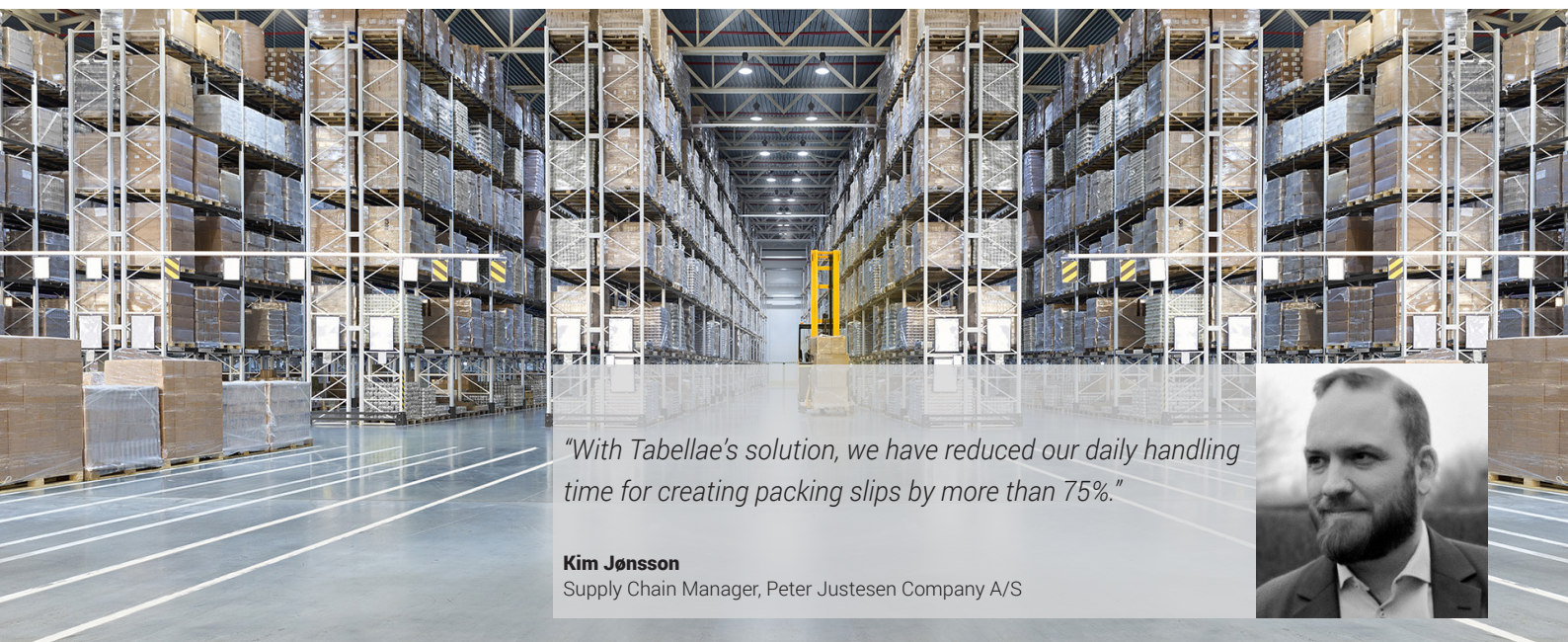
PETER JUSTESEN

"We significantly improved our shipping document management"

"With Tabellae's solution, we have reduced our daily handling time for creating packing slips by more than 75%."

Kim Jønsson
Supply Chain Manager, Peter Justesen Company A/S

About the company

Peter Justesen Company A/S is a worldwide distributor of duty-free quality goods for diplomats, embassies, consulates, the UN and international organisations, as well as foreigners and others who enjoy duty-free privileges. The company has regular transportation arrangements to 160+ countries with a product range of more than 8,000 items.

The company's ERP system is Microsoft Dynamics AX2012.

Results

- Better, easier document management
- Greater security
- Minimised error rate
- Shorter handling time
- Excellent collaboration with Tabellae

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all about documents

Peter Justesen delivers over 8,000 different items to more than 160 countries. This places great demands on their shipping documents – requiring many adjustments to the standard, which are costly in terms of both time and resources. Tabellae have helped automate their shipping document management.

Shipping documents require detailed data

Peter Justesen has a warehouse in Poland, and the Polish customs authorities have many requirements for the receipt of files, and specifications for each item: "The customs code, customs group and special product master data must be specified. For example, we handle alcohol and tobacco, where the ABV, Plato gravity scale for beer, net weight, cross weight and grams of tobacco in the cigarettes must be stated. Very detailed product data must be delivered every time we send an order out of Poland. If your packing lists do not comply with the requirements of the Polish customs authorities, they will require more control, which affects the shipping time," says Kim Jønsson.

Standard ERP requires manual work

It's a substantial manual process to deliver this data to your trading partners who register with customs. With standard ERP, many Excel spreadsheets are created where data is extracted from the ERP system and reformatted in Excel as a packing list. You can then create an XML file via Excel, which matches the packing list sent to the customs authorities. "This wasn't a viable solution. We have large deliveries, e.g. with 50 orders and several thousand order lines. Excel can do a lot, but it can also fall short – it's not 100% stable due to the amount of formulas and variables. It's very cumbersome to work with, while the packing lists and XML files can be locked for 30 minutes because macros are running. This couldn't be automated by default and was a very expensive process."

Tabellae's Excel module offers better security

With Tabellae's Excel module, Peter Justesen was able to create the shipping documents automatically by retrieving data directly from the ERP system in real time, thus providing a higher degree of certainty that the data is 100% correct. It also means that customs can enter the data on the packing list directly into their system, resulting in a shorter handling time.

Minimised error rate

Furthermore, Tabellae developed a button in the ERP system which, depending on the destination, creates an Excel packing list and XML file that always match each other because the data is taken directly from the ERP system in a flash. This avoids errors in Excel spreadsheets and naming, and you can view a packing list that is 3 months old without any errors on it.
It also means that the error rate drops significantly because you do not dependent on:
• A customer service employee updating the inventory if parts of an order have been cancelled
• Deviations if an employee changes something within a column.

Tabellae's button means that the packing list and XML file are live immediately and can be sent directly to the customs authorities. Without the button, you have to retrieve data from your Data Warehouse and risk a delay (e.g. a delay of 6 hours if your setup is updated every 6 hours).

Shorter handling time

"The button reduces handling time in the shipping department. We have reduced our time spent each day creating packing slips by more than 75%. You can run it as a batch job, then you just select the destinations you want papers for, press the button, and they are generated," concludes Kim Jønsson.