ERP upgrade made room for Lasernet Input Management

> *"Lasernet makes it easier and simpler for us to process both output and input, even though we support several different chains."*
>
> Allan Johansen
> IT technician, Indeks Retail A/S

About the company

Indeks Retail A/S is the chain office for the following Danish-based chains: bogogide.dk, bogerogpapir.dk, boghandleren.dk and legekaeden.dk. The four chains under Indeks Retail A/S comprise 175 bookstores and 52 toy stores, with total retail turnover of approximately DKK 1.6 billion annually and about 1,200 employees.

The company uses Microsoft Dynamics AX 2012 as its ERP system

Results

- Incoming invoices are efficiently entered into the ERP system
- Less manual work
- Easy handling of documents from multiple chains
- Good help from Tabellae

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Given the large flow of documents from both suppliers and retailers, Indeks Retail, that serves three bookstore chains and a toy store chain, chose to take a new approach in connection with the transition to a new ERP system.

Indeks Retail A/S serves four leading retail chains in Denmark – three bookstore chains and a toy store chain – with concept development, marketing, product range, web, IT, finance and logistics.

In practice, this means that the various chains "share" resources in a number of important areas. Given the large flow of documents from both suppliers and retailers at Indeks Retail, the company chose to take a new approach in connection with the transition to a new ERP system.

Previous system wasn't integratable with Dynamics

Allan Johansen, IT technician at Indeks Retail, describes the challenge:
"When we needed to replace our existing ERP solution, Columbus recommended that we consider Microsoft Dynamics AX 2012 instead of our XAL, and that we consider using Lasernet to format and manage our documents, since our previous system wasn't integratable with Dynamics.

A range of benefits

We haven't regretted the decision in the least, since Lasernet is deeply integrated with Microsoft Dynamics AX 2012 and has brought us a range of benefits in terms of both input and output."

No manual hassle with Lasernet Input Management

Allan Johansen explains the use of Lasernet Input Management at Indeks Retail:
"When it comes to input, we use Lasernet to scan incoming invoices for entry in Microsoft Dynamics AX 2012.

Our suppliers send the invoices as hard copies and PDFs. Fortunately, we can handle both without a lot of manual hassle. It works even though we process documents from several different chains and have to bill the individual stores for products they initially order from the suppliers.

Getting document flow under control is a huge challenge

But getting to this point hasn't been easy – replacing an ERP system and getting the document flow under control is a huge challenge. Luckily, we received a lot of good help from Columbus and our Lasernet supplier, Tabellae."

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